



# Church of Christ Care Center

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Clinton Township, MI 48035

April 17, 2020

RE: COVID-19 Update

Dear Care Center Resident or Responsible Party:

As each day passes, we hear of the increasing number of cases of the coronavirus, COVID-19, being detected all over the world. As test results become available, we learned that more of our residents have tested positive for the virus. The impacted residents are receiving supportive treatment and are isolated in their room. We also have an unprecedented number of employees affected, either directly or indirectly, by COVID-19.

As you may already be aware, starting on March 11, 2020, our Coronavirus Task Force comprised of staff from various departments, including an RN Infection Preventionist, met to review existing policies and procedures related to infectious diseases. Although we had robust infection control policies already in place for seasonal influenza, we also reviewed our infection control policies and updated them as necessary to specifically address potential exposure to the Coronavirus. Our staff members have been trained on these policies and have implemented them throughout our community. Our infection control policies and procedures guide us as we work to prevent the spread of infection and control it as necessary.

We currently have sufficient stocks of personal protection equipment, but supplies are scarce. The cost of these supplies has skyrocketed and it is taking weeks, instead of days, to get orders filled. It is taking an extraordinary effort to locate these items, but we are hopeful the supply side will catch up with demand in the near future.

On March 12, 2020, we started screening everyone who came onto our campus by taking their temperatures and asking a series of questions, and on March 12, 2020, we closed our campus to visitors. Our staff continues to screen for changing conditions, including the presence of elevated temperatures and respiratory illness. We have established areas of the Care Center to isolate residents who have tested positive for the Coronavirus.

Staff are also participating in regular calls with our governmental and healthcare partners to understand the latest updates and current information related to this issue. We are following the Michigan Department of Health and Human Services (MDHHS), Centers for Disease Control (CDC), and the Centers for Medicare & Medicaid Services (CMS) recommendations to help protect exposure to this virus.



Senior Housing

Assisted Living

Nursing Home

**EOE**

*Where the special needs of the aged are met with special care.*

See <https://www.cms.gov/files/document/3-13-2020-nursing-home-guidance-covid-19.pdf> and related CDC supplemental guidance.

Our staff will continue to bring in-room meals to residents three times a day. Additionally, should there be an issue that ordinarily would require a resident to leave their room, our staff will do what they can to address the issue so each resident can remain in place.

Please continue to observe appropriate infection control practices such as:

- Washing your hands
- Covering your cough and sneezes
- Maintaining an appropriate social distance of at least six (6) feet
- Not shaking hands or otherwise having physical contact with others
- If you, as a resident, are ill or feeling under the weather, please let us know immediately. Also, please stay in your room and do not visit with others

We understand that separation from your loved one is difficult. Our activities department has worked tirelessly to connect you and your loved one via video conference. We will continue to offer these services, but we may not be able to continue this service as frequently as desired.

Protecting the health and wellbeing of our residents, and our staff remain our highest priority. We appreciate your help and understanding during this unprecedented situation. Finally, please be assured that despite the challenges we all face, we will continue to live our mission by continuing to provide for seniors of Southeastern Michigan excellent, faith-based care at each stage of their lives; independence, assistance, and nursing; and in every facet of their lives; physical, social, mental, and spiritual. We meet the special needs of the aging with special care.

We will continue to post Coronavirus updates on our website at [www.cofccc.org/coronavirus](http://www.cofccc.org/coronavirus) and on our Coronavirus Hotline at 586-285-7108.

Thank you for your patience, support and prayers during this time.

Sincerely,



David Stewart  
Chief Executive Officer